QI 117 Improving Physical Health Care Provided by Coventry 11-17 (Psychosis Pathway) Team

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Aim: By 9 July 2022 for patients open to medical staff only in the Coventry Recovery Team (N=96):

1. 30% will have been offered an appointment to complete the lifestyle screening tool.
2. 20% will have had a physical health and lifestyle screening tool completed.

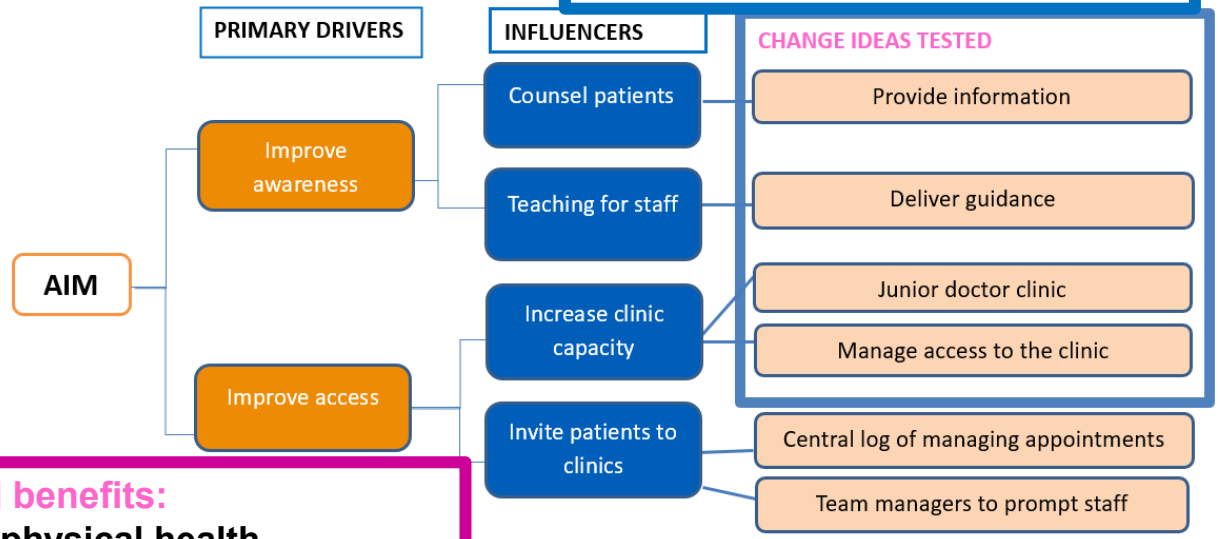
QSIR tools used

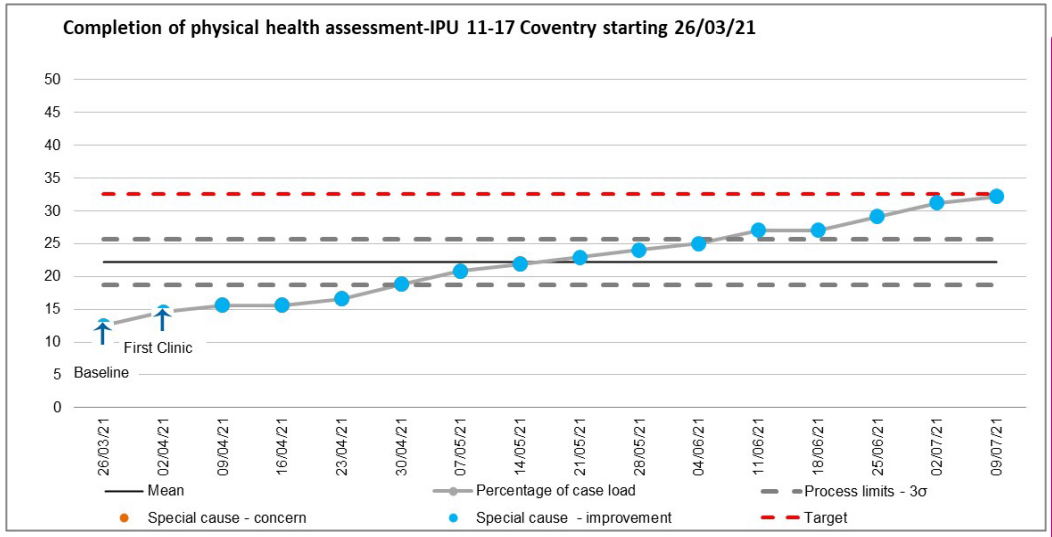
- Process mapping
- Driver diagrams
- Plan-do-study act cycles x 2
- Statistical process chart (SPC)

Summary

The trust requires that all patients open to the service with psychotic disorders have an annual physical health screening assessment. Prior to this project there was a nurse and health care led process in place which was unable to meet these requirements.

Baseline data showed that of those patients only open to the medical team 13.5% had been offered a physical health screen and only 12.5% had a completed assessment over the past 3 years.





Outcomes and benefits:

- Completed physical health assessments increased from baseline by 20% up to 32.5% at week 16.
- Cycle 2: aimed at non-attendance. Providing generic information improved this by 3.6% but a personalised letter to non-attenders at a 1st appointment (n=3) resulted in them all attending a 2nd appointment.

Next Steps:

- Development of an IT system for improved data management for efficient tracking and audit.
- To measure the impact of psychoeducation.
- Integration of the clinic with non medical staff.

Quality Improvement

Creativity Sustainability Engagement Improvement Measurement Leading